

**Real, Unsolicited Customer Comments
Regarding Products and Service. --Bold Lead Designs**

Service:

I'm so so happy to have found you! I think I have not have such a helpful and easy maker to deal with as you!--Karianne

Hi Katrina,
I just wanted to thank you for the fantastic service and product! They are really beautiful and I am proud to walk my pups on Bold Leads :) Incredible craftswomanship --so awesome. THANK YOU! --Tracey C.

This leash is super high quality and exactly what I needed for my dog! Superb seller and very professional!
Thanks so much, it is AWESOME!!!!!!!!!!!!!! (gostship)

Hi Katrina!
I just wanted to tell you how much I love my new leash!! It's exactly what I wanted and hoped for and is the perfect size and width for my dog. Thank you for answering all my questions and being a great seller! . . .I will definitely recommend this leash to all my friends!
Best Wishes, --Ky

After explaining what I was looking for and what concerns I had regarding a leash for my son's service dog, Katrina suggested we try this one (Service Dog Lead). It is great! He used it with his dog practicing heeling around the house/yard, then he used it when he took his dog with him to an ANGELS baseball game yesterday! My son looped it over his belt and the dog heeled beautifully with this leash. Perfect length and versatility. We definitely suggest you go to bold lead designs for all your leash and accessory needs! You will be more than satisfied with the products and service. --Cindy

Wonderful! The one that Katrina chose to send us based on the input we gave her was EXACTLY what we were looking for. You can't beat the customer service or quality of product you get from Bold Lead Designs. --CM

Superior service. I had ten million questions and each one was answered with patience and a smile! The most versatile leash I've ever experienced.--[macgyvershe](#)

Katrina,
Thank you so much - your reply not only makes me feel 100% better, but reminds me that there are decent people out there who know how to run a business and treat customers. You Rock! I will highly recommend your services to anyone who will listen, and I can't wait to see the leash! --Matthew

Hello Katrina!
It's been a few weeks now, but I just wanted to thank you for your wonderful personalized service - and even more so for the quality gear! The no slip collar, the mile high (8') lead and the people training bandannas are all fantastic!
We are already breaking in the leather and its getting more supple by the minute :)
I couldn't be more satisfied!
I have attached a quick pic from the first night I received the shipment - the model: my 1 yr old German Shepherd: Sherman! (My strapping young boy!) I'll be in touch with another order in the future for sure! Thanks again! -- Tina K.

I appreciate your honesty; a rare commodity these days. I will go ahead and keep the lead you sent. In fact, I think I will order another traffic lead for my other Black Lab. When you see the order come through please use the same weight leather only without the braid. Thanks again for your honesty and quality product. -- Jack P.

Great leash. First arrived in wrong color, but seller was great and sent correct one and envelope to return the first one. Quality product. So nice to see someone still makes things like this by hand. I am sure we will enjoy it for a long time (jochmann)

It was so great to shop with BoldLeadDesigns! She was so patient with me when I got the leash and wanted a size larger -- and exchanged it without charge! The leash is the absolute best quality and keeps getting better with time, especially great since it certainly gets it's use. I will definitely buy future items here. --Laura

It was great talking with you and wonderful to get great customer service -- something that is hard to find today. Thanks, --Pam R.

Training/Handling comments:

Fantastic leash, fast shipping. . . The black leather has a slightly sturdier feel than the super-supple tan leather offered by this seller. **My dog pulls less, and is more responsive to my changes in direction or speed, when I use this leash** - I think it may be easier for him to feel my movements at the other end. Wonderful product & wonderful seller! (blacklabx)

I got my leather lead the other day. It is just beautiful, I love it. I am taking my puppy (10 mo old Golden 80 lbs) to a family member who trains seeing eye dogs, She is teaching me how to teach him to be my service dog and I cannot wait for her to see the lead. Thank you so very much. I will definitely pass your information around.

Thanks Again, --Mary Lee

Hi Katrina,
It's so true, **confidence makes all the difference** in managing and working with the good, the bad and crazy behaviour but the right tool for a big, burly girl like Mae is so important. I've only used the Mile High a couple of times now but the sense of security it gives me is way more than psychological. I don't have to worry about holding her leash with just one hand when working with her around other dogs or picking up after her because she's ATTACHED. And the lead is so well made I have no concerns about it sliding out of my hand or ripping or coming apart when she inevitably lunges. (I stayed away from the nylon Buddy leads for these reasons). So, I'm happy, happy, happy.
Anyway, thank you again for customizing your lead for me. It's perfect.
Happy New Year. --Laurie

This lead is wonderful. I use this so much as it gives me complete control of my dog when I don't want him to have anymore length than what this lead provides. It is an excellent tie up also when he needs to be confined to small spaces. This lead I use all the time when I take him out to restaurants, etc. It is perfect.
(nedaf)

A Funny Note:

Meanwhile, the chief problem I have with the other leashes I got from you is keeping my wife from stealing them. If I'm a leash junkie, she's a leash thief.

Happy howlidays! =Geoff

Design Comments:

I am a volunteer puppy raiser for Canine Companions for Independence, an organization that provides dogs to people with special needs. I was very impressed that you offer leashes designed for those who are wheel-chair bound. Kudos to you for accommodating this very important issue.
Best wishes, Dana M.

This leash is fantastic! It's well-made out of wonderful materials. It easy to hold and feels great, so soft and flexible, but also strong. The multifunction features are well-designed and so practical! I've had it for one day, and already this is the only leash I want to use. I will definitely be back to buy more items here in the future.

Katrina hits an artistic home run with this gorgeous braided leash. Wonderful attention to detail combined with top grade leather makes me a happy customer :o)
Thanx for the custom sizing on this leash. --Linn

Training Tabs comments:

Got 'em! Thanks. They're just perfect. They'll add just a little weight to the collar to let the dog think he's on leash when we go offleash, and give a bit of a handle for control -- sort of a just-in-case thing -- and they'll be easy to attach the leash to. You do good work, chere.
Thanks again.--Geoff S.

Hi - I just want you to know the Tab arrived. It is beautifully made and should be of use soon. . . Thanks for o beautiful piece of leatherwork. Lonnie

Just got this in the mail today - it's perfect and will suit my purposes very well! Thank you for being so helpful! (knittypitty)

I bought this training tab for my small dog, and Katrina listened to the height of my dog and selected a training tab that would suit her needs perfectly. Also, everything was shipped super quickly! (safish)

Quick Release Collars comments:

What a wonderful, gorgeous collar. I was able to make adjustments (smaller) so that it fit just perfectly and am happy to see that I will be able to continue to do this in the future (smaller or larger). I really appreciated the amazing high quality FREE D-ring you added- it looks like jewelry and is perfect for my Service Dogs many tags. Thank you! (coloradofinds)

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This collar is extremely well made, impressive in both quality and appearance. My dog couldn't be happier with it. We threw away her old beat up one with glee! ;) (noirgirl)

8-Way Lead comments:

My new 8-way leash arrived today and what can I say? It is gorgeous and I love, love, love it! Thank you again so much and Happy Holidays!! --Sally

Hi Katrina,
I received my custom mile-high lead yesterday and walked Mae with it last night and this morning. I'm already in love with it! And it's so beautiful-- the leather, the hardware, everything.
Extra bonus: I was feeding Mae treats as we walked by a park with 2 Great Pyranees that usually set her off and **for the first time** I didn't even think about the safety of holding the leash in one hand while working on distracting her.
I've just ordered your working dog lead that's on sale so that I can have a regular lead too. I can't wait to get rid of what now seems the crappy leash I've been using up to now! --Laurie

This tan leash is beyond awesome! I LOVE LOVE LOVE this leash! It is so well made, and the leather is incredibly soft, flexible, and yet strong. (The appreciate photo shows yet another use: attaching to the front and back of a training no-pull harness.) Also, fast shipping and fantastic customer service! Blacklabx

8-Way Lead comments:

Katrina,
Received the Mile High 8-way lead on Sat. What prompt service! The quality is good, it feels great and it looks good. Originally, I ordered it for my husband to use with our 10 month Doberman who is in pet therapy training. However. I'm thinking I need to break it in with our Pointer who also does pet therapy and Reading with Rover. Can't wait to use it. --Gina K.

Hi Katrina! Just received the leash today - it's beautiful! Lucky and I will have many wonderful walks ahead of us :) --Katie B.

Thank you so much, I just got my wonderful Mile High 8-way dog leash and just had to send you an e-mail. What a great quality, and so very soft leather! I LOVE my new leash, and so does my Dog . I am so glad that I found your store and that I ordered from you. --Kerstin P.

Working Dog Lead comments:

Hey there-
Just a quick note to express how much I appreciate the quality lead I purchased. Awesome quality and craftsmanship, handmade in America and the design is fantastic. **I'm somewhat of a perfectionist and it's rare that i find a product that I wouldn't change to some extent. your working dog lead met my expectations in every way.**
thanks so much. I'll certainly be purchasing from you again in the future and have shown several friends how great this lead is.
Cheers, --Brian

This leash is fantastic! It's well-made out of wonderful materials. It easy to hold and feels great, so soft and flexible, but also strong. The multifunction features are well-designed and so practical! I've had it for one day, and already this is the only leash I want to use. I will definitely be back to buy more items here in the future. – (blacklabx)

Infinity Head Collars:

Got the new leash and head collar today, plus the little training tab. Nigel liked the little treats too. Took both the head collar and the leash on their maiden walk, and both Nigel and I love them both! I really like how the head collar guides from the back of the head; no more whiplash! And the leash is just great, the short length works well for traffic, the medium for walking, and the long for just hanging out. Thanks for your great work! Martha

I received the Infinity lead yesterday. The halter and lead are wonderful! The quality of your leather and workmanship is great. Libia and I can hardly wait for the harness. Molly is already used to a Gentle Leader so there was no issue of learning to wear it. I can't believe how much better it works than the GL. Incredible. She never tried to go visit the many puppies (her serious weakness) that were at Petco, our test ground. She pulled once, felt the halter on the back of her neck and immediately came back to heel with no tugging at all. Even with a GL or pinch I usually have to keep an eye out for puppies as she becomes a "wobble butt" and wants to play. Yes, she is a Golden with the dreaded Wiggle Butt disease. Usually she will stay at heel but major wiggles and occasional whining, but with this halter just a forlorn look and right back to working. I can't believe the change. **I will definitely be using this with all dogs that I need a head halter on. . . It's so nice to find quality products.** Thanks for supplying them to us. It's appreciated. --Gale

Fastener Free Lead:

This leash is absolute perfection. I was always worried about slip on collars chocking or pulling hard around the neck but there are 'built in' safe guards on this leash/collar combination that totally prevent it. For fast trips or potty walks, this pops right on my guy and off we go. I just can't say enough good things about the design of this leash and of course, the material and workmanship are always wonderful. (nedafl)

More general comments:

This is the best lead I have ever owned. Love all of Katrina's leads! If you want a leather leash look no further!! --SJH

Love it! This leash will last a lifetime. Easy to convert as instructed, great length and goes perfectly with my coupler as promised! Thank you!! (kawasakibabs)

brilliant leash all round, great quality leather soft to the touch and very strong. highly recommended !!!!! thanks again. --Stuart

Hi Katrina,
I just wanted to let you know that we are loving the leash! It arrived on last Monday and we've been using it since then. Attached, some photos from this weekend. It really made our activity very easy with different functions --- city walk, beach walk, cafe, trail walk..... Even off-leash, I can put it around my shoulder and waist so that I have free hand and run with my dog. Cool!
Thank you for the beautiful leash you made for us! Sincerely, Junko+ Eddie

The leashes arrived safe and sound today and they are all gorgeous and perfect! I just love them! Thank you so much for all your time and patience.--Sally H.

Hi Katrina, I just received it in the mail this morning! Huzzah! It is a very nice lead. I love the suppleness and the weight of it, and I think my dog does too. I can't leave him alone with it or he'll start eating it like he did with his harness. It's understandable... I want to sink my teeth in it, too! Thanks again for the awesome! --Lois

Love the leash, exactly what I was looking for. (tiffaneck)

Hi Katrina,
Just got the leash today - it's just perfect! You'll be getting my recommendation any time someone wants to know where I got it. Thanks again, Rob F.

Between the Working Dog and Mile High you customized for me and Mae, I've got all possible walking options covered. How great is that?
Thanks,Laurie

The leash is absolutely perfect. I love the thick tan leather for this leash and the width is perfect. It feels very strong yet will be easy to carry around as it isn't very heavy. Thank you so much. I will really enjoy using this leash. S.H.

We just received the new leash yesterday and it is PERFECT! The length couldn't be better for Lola and we look fwd to using it lots this summer. Thanks again for everything, it was very much appreciated!—Carla J.

Katrina,
I received my new lead in the mail today! It is beautiful :-) I am very please and can't wait to get many years of use walking my dog with it! Thanks for a great product. – Kate Z.

Hello, Katrina,
I have received the collar and leash. As you said, they are beautiful. My dog loves them. He looks more handsome with them. We are very happy:) Thank you very much. --Yuki U.

**Katrina,
Thank you for the 2 beautiful leashes. The craftsmanship is exquisite. And a special thank you for the additional tab leash. It will certainly come in handy. It was a pleasure doing business with you. Best regards, --D.M.**

Hi Katrina,
HOW MUCH DO I LOVE OUR NEW LEASHES! Our dogs think they're badasses when we use these leashes. Thank you so much for all the Chachkes, you are sooo generous! . . .THANK YOU, THANK YOU, THANK YOU Katrina these are the nicest handmade objet d'art that I've ever owned and I'll be sure to take your business cards to our training class next Tuesday.—Gary (kidhearer)

Our family is loving this new leash. The one piece construction makes it incredibly strong, plus the leather is so much nicer to hold in your hand. Thank you so much! (noirgirl)

Hi Katrina, I got my leash in the mail yesterday and it is perfect. You have constructed a very well made leash. It's soft and comfortable like I wanted and it looks great. If I know of anyone looking for training leashes I will pass on your web site. Oh, and thank you for the training tab, I really like it. Thank you again, Bonnie W.

Hi Katrina! I got my leash yesterday, only used it once but already I LOVE IT!!! When I took it out of the package I just held it in my hand for the longest time because it was SO soft!! **You did an incredible job making it and it is everything you promised and MORE!** It was perfect when I used it to take Wiley for a walk last night, so comfortable in my hand, very light weight, rolled up in my hand nicely when I wanted it shorter, the perfect length when he wanted to walk completely around the garbage cans at the end of the driveways to find just the right spot to pee!!! I can't say enough good things about you and the leash! Thank you so very much.--Pam Way

It's arrived, and is wonderful. . . Well crafted, and I'm very satisfied. Come springtime, I may have to look you up again, the other components of my leash set will be needing replacement around then. (I walk 3 dogs, a 90 lb Malamute, a 55 lb Norwegian Elkhound, and a 127 Lb cross of German Shepard and Afghan Hound) All are attached around my waist, so, when spring comes, I'll have to figure out what exactly to order from you. Have a very Merry Christmas, and a Fantastic New Year. -- Dave

Not only are these beautifully made and of the absolute best quality but I got them within a few days of ordering, even during the busiest shipping week of the year. two very spoiled boxers are going to be VERY happy with their Christmas presents. thanks Katrina for helping give our family a handmade holiday! (rsradesign

Absolutely wonderful leads - Hunter, our lab, is styling with his new leather lead. I love your leads as they are so versatile and strong. Super fast shipping. A five star transaction. Thank you. Hunter sends along many woofs of happiness for the treats. (smilesande)

We (including the dog!) love, love, love this leash. It's beautiful and softening up nicely as we use it! (larsandaddie)

This is my second lead from Boldleaddesigns. Your leads are AWESOME. I purchased this second lead to have tighter control of my dog in busy retail areas. I love my first lead and use it every day and I know this second one will be a handy addition. Thank you for an excellent transaction and a wonderful product. (smilesande)

Hi, we love this leash. It is so hard to find a chic, simple, durable yet appropriately sized leash even in the city with so many options. It also matches all of the pug girl's collars. Thanks so much! [zekey](#)

Had to buy this second leash for my dog. Easy to use & wonderful quality. Seller was very helpful & friendly. Just a quick heads-up: the tan leather is softer than the black leather. thank you. (dhillonge)

Best dog leash I have ever bought! Had to buy another!!! wonderful fast service. thank you thank you! (jrenken)

Absolutely perfect! Great workmanship and just what I wanted (hiwyre)

**Have something to say?
We'd love to hear from you!
Email us:
kboldry@boldleaddesigns.com**