

## Real-life feedback about Bold Lead Designs' Mobility Support Harness

Much thought and planning went into the design of the Mobility Support Harness, taking into consideration the dogs' health and the person's safety. I am impressed with the quality and sturdiness of the materials used. It fits the dog well minimizing any stress on joints and irritation from rubbing, making it very comfortable for the dog. At the same time, the design of the harness provides stability for the person regardless of the direction of force put on the harness. This product both provides assistance for a person with poor balance but keeps the dog safe.



--Marty Pease, PT, CCRP at Canine Rehabilitation and Conditioning Group

**Bold Lead Designs has worked extensively to create custom harnesses for service dogs that have minimal impact on the musculoskeletal system, allow comfortable range of motion and provide additional padding at potential pressure points.**

--Tara Britt, VMD, DACVS



Hi Katrina,

The beautiful harness has arrived! I am amazed at how much lighter in weight it is than my old harness! Michelle sniffed it over thoroughly and then had no problem with trying it on.

. . . Michelle and I walked our 3 mile course both Saturday and Sunday and did our normal work day stuff Monday and Tuesday and everything has been great with the harness and the black leash. The harness is not slipping or listing at all. . . Thanks also for including "how to clean" the harness instructions. I was never sure how to clean my old one properly. . . I sure wish that I had known about you 2 1/2 years ago when I first needed a balance assistance harness. I am real glad that you have made one for CCI. I am hoping that means they will get the word out to others who need harnesses. I absolutely love it and thank you so much! --Robin



HI KATRINA  
I WANT TO THANK YOU FOR THE EXPERTISE  
AND CARE GIVEN IN THE  
CREATING OF SHEP'S HARNESS.  
AS YOU CAN SEE FROM THE PICTURES HE IS  
COMFORTABLE AND AT EASE WHILE WEARING  
HIS HARNESS. I ACTUALLY THINK SHEP WEARS IT  
WITH PRIDE! AS HE WAGS HIS TAIL IN  
ANTICIPATION WHEN I PUT IT ON HIM.  
**ALL PERSONS INVOLVED FROM THE VET TO  
THERAPIST ARE MOST IMPRESSED WITH THE  
SAFETY AND COMFORT OF THE HARNESS. AND**  
FOR ME IT SERVES MY PURPOSE TO THE  
MAXIMUM.  
I TRULY THANK YOU ON BEHALF OF  
SHEP AND I. SINCERELY, --JIM B.



Thank you so much for my new harness. The quality is absolutely exceptional. I feel more steady on my feet with this harness. My old harness used to tilt back and forth and made me feel more unsteady. I used to get so tired just putting my old harness on my dog. Your harness is so quick and easy to put on with the quick release latches. It also slips over my dog's head so much easier than my old one. Thanks for the great service you provided. —*Tina H.*



**The mobility harness is beyond our expectations! I am attaching a photo of the first time Libia sees Molly in her new harness. (I will get a better photo and send it to you.)**  
**The harness fit her perfectly right out of the box (although in the photo think we need to lower the chest strap). Libia says she feels very safe and solid using it. I am amazed how light, yet sturdy the harness is. When Molly was using my extra harness, she didn't like putting it on and off. With the new one she actually put her head right into it. After using it and removing it the first time, she all but begged to get back into it.**  
**Thank you for making such a high quality and well designed & constructed harness. --Gale P.**

Hi Katrina

I received the (ergonomic) handle a little over a week ago and we have been going about our lives with it. It does take a lot of stress off of my elbow and wrist...I love it!

Thanks, Robin &Michelle

*Designer's Note: I take feedback very seriously, and pledge to help all of my customers with any issues they may have. If you need a little extra something to make your harness work better, we'll help you figure it out. See below:*

Hi Katrina,

Thank you for the email. I absolutely love my harness. It's so much easier for me to put this harness on Dakota versus my old harness. In fact, Dakota and I went to the movies the other week and I took her harness off her so she would be more comfortable for the 2-1/2 hour movie. I had to put her harness back on her at the end in the dark. I had no trouble doing this in the dark. I could not have done this with my old harness. I'm even able to put the harness on with no trouble when I'm not feeling that well. I don't get tired putting this harness on like I did with the old one. I also think Dakota likes how this one slides over her head better than the old one.

One problem that I do have is keeping the knobs tightened that hold the handle on. I have to constantly tighten them because they come loose when I'm walking. . . Any suggestions to keep them from coming loose?

--Tina (See Designer's note to the right.)

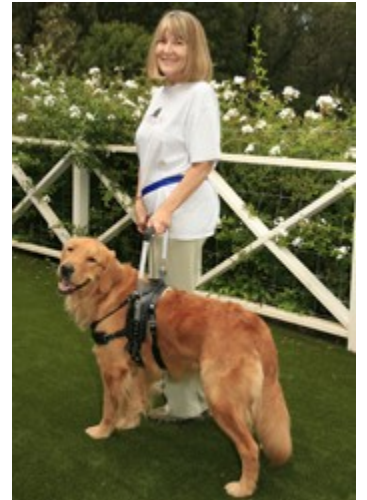
Katrina,

The harness knobs are working great and the way I am sure you first intended them to operate. **Thank you for your diligence in making sure everything for me was correct and perfect.** I appreciate that.

Be Well, --Casey S., Satisfied Harness User! :)

**Yes!**

*We have a suggestion! The knob issue mentioned here has been resolved with a parts modification at no charge, and the knobs now operate as intended. All harnesses now get the upgrade.*



**Dear Katrina,**

**Now that I have been using the harness for a few weeks, I have to formally tell you how happy we are with it. I say "we" because the most important thing to me is that my dog be comfortable. He has worn other harnesses, but it is clear from how he walks while wearing it, and his attitude when I put it on him that he is much happier with yours!! You do absolutely beautiful work and your customer service is outstanding.**

**Ever grateful, -- Nancie and Rand**

**I absolutely LOVE the ergonomic handle!** It has made a big difference with comfort. I actually was using a fleece padded cover on the regular handle for my hand, but now I don't need to use that anymore. The design is really easy to grip and hold onto.

I have now been using it for a week and **I wouldn't go back to the regular handle.**

– Nancie and Rand

Hi Katrina,  
Maggie loves the new harness! Yesterday was her first full day (school, a tour of the high school and therapy) using the harness and she said it was much, much better {than the previous harness from another company}. Her therapist likes it as well as it allows Maggie to stand up straighter when they are walking together. I would have to think that it is better for Beau too. I will try to get some pictures to you in the next few weeks.

Thank you!

--Megan (Maggie's mother)



*Designer's Note: children with tactile aversions enjoy the feel of the handle grip. The grip material was chosen because it is lightweight, provides a good grip, and is easy to clean or replace when needed. How wonderful that the texture is pleasing too! See below:*

"ELLIE and Amanda love their harness! They are walking great together. Amanda holds on all the time and loves the feel of the handle. Thanks so much for everything!!!!"

... (and another nice note) . . .

Everything is wonderful and you are very, very talented!!!

**The harness is perfect!!** Thank you so much! FYI -- The other family who got their harness from LDS likes ours better than theirs and I think the paws4people foundation plans to contact you for any future harnesses. Thanks so much for everything! You have been so wonderful to us!!!!

--Susan H. I.

Katrina,

I just wanted to drop you a note to let you know we got the harness ok. It is beautiful. We have put it on Journey and made some adjustments with help from your notes. He acts so proud to wear it. He was not fond of the old harness-I think because the strap went right snug behind his front arm. This fits smoothly, doesn't seem to shift, the ease of getting it on and the workmanship is great! I know we will be making adjustments as he continues to wear it for a short period, but we are very happy....although I have to admit that Journey was more excited with the treats you added to the box...to him that was his priority. And again, thanks so much for a beautiful harness!

... (and another nice note)...

The harness worked great on our trip. Journey is obviously more comfortable in it than his other one. Now that we are home and he has worn it awhile, I think I will make a few adjustments in the buckles. But so far it seems great. I don't notice any pressure points that bother him so I am very pleased! I am trying to get the hang of raising the handle faster as I am very slow at it but will get the hang of it I am sure. I will keep you posted of any questions, problems or of how much we love it. Thanks, -Paula



Here is a couple of pic with harness, **Thank you so much for this new chance to stay standing and feel confident** that this new harness has done for Taji and I. **THANK YOU SO MUCH**  
--Sgt. Jaramillo, retired



**Thanks!!! After using the harness for a couple of days i love it!! It is so much easier to use - easier to put on and take off - and it looks so great on Solomon. No-one ever wants to "need" a service dog, but since I have to use one I am really glad that I have a harness that looks so class and elegant. I also feel more confident now that the harness is the right height for my arm - thank you so much for providing this service for people like me!!!** -Sue and Solomon

Katrina, I received the harness today. It is beautiful! Such workmanship. I wasn't home when it arrived. When I came home Thomas greeted me at the door wearing his new harness. I was shocked. (No he doesn't wear his harness in the house) My husband had put it on him so he could surprise me. Tommy actually likes it. He was so proud of it. I wish you could have seen him. When I took it off from him, my boxer, Maximum Force, came over, pushed Tom away and stuck his head in the harness. We laughed so hard at him. He was so proud too. I think it will be wonderful. . . . You do fantastic work, we are so impressed. Thank you again for a wonderful product. I feel like it is Christmas here today. And Tommy is some proud to walk around with his new harness. He doesn't whine, or wiggle trying to get it off. Some improvement. I hated to make him wear the other harness knowing he was so uncomfortable. Thank you again!!! --Beverly

After using my harness for several weeks now i can truly say you are wonderful!!!! I love it - Solomon loves it and it is soooooo much easier to use than my old one. . . there are so many cool things about it and it looks so classy and professional - it is an amazing addition to me and Solomon!!!!

Hi Katrina!

Yes, I got the harness today, **WOW! Your workmanship is incredible, it is absolutely beautiful!!!** ...You'll be happy to know that the handle is wonderful! I may have some minor fitting glitches with the harness itself but the handle is just right. The girth is a great fit as well, and the breastplate and front all fit after some adjusting. I know we need to use it a while to make sure we have the proper fit. I love your design and it is a nice, lightweight too! I'm very pleased! Looking forward to talking with you soon and will let you know how its working momentarily. Thanks so much again,  
-Christy .



See Christy and Winsor B. at work on their website:  
<http://hopeforchristy.com/>

**And a few more  
client photos:**



**Based on information volunteered from our clients, people affected by a variety of medical conditions may be benefited by the use of Mobility Support Harness to aid their mobility and balance, including but not limited to:**

- Multiple Sclerosis
- Traumatic Brain Injury (TBI)
- Spinal Cord Injuries
- Stroke
- Cerebral Palsy
- Hemispherectomy
- Vestibular balance disorder
- Osteoporosis, Arthritis, Fibromyalgia, Rheumatism
- Post Traumatic Stress Disorder (PTSD)
- Other Neurological Diseases